



unisol
universal solutions

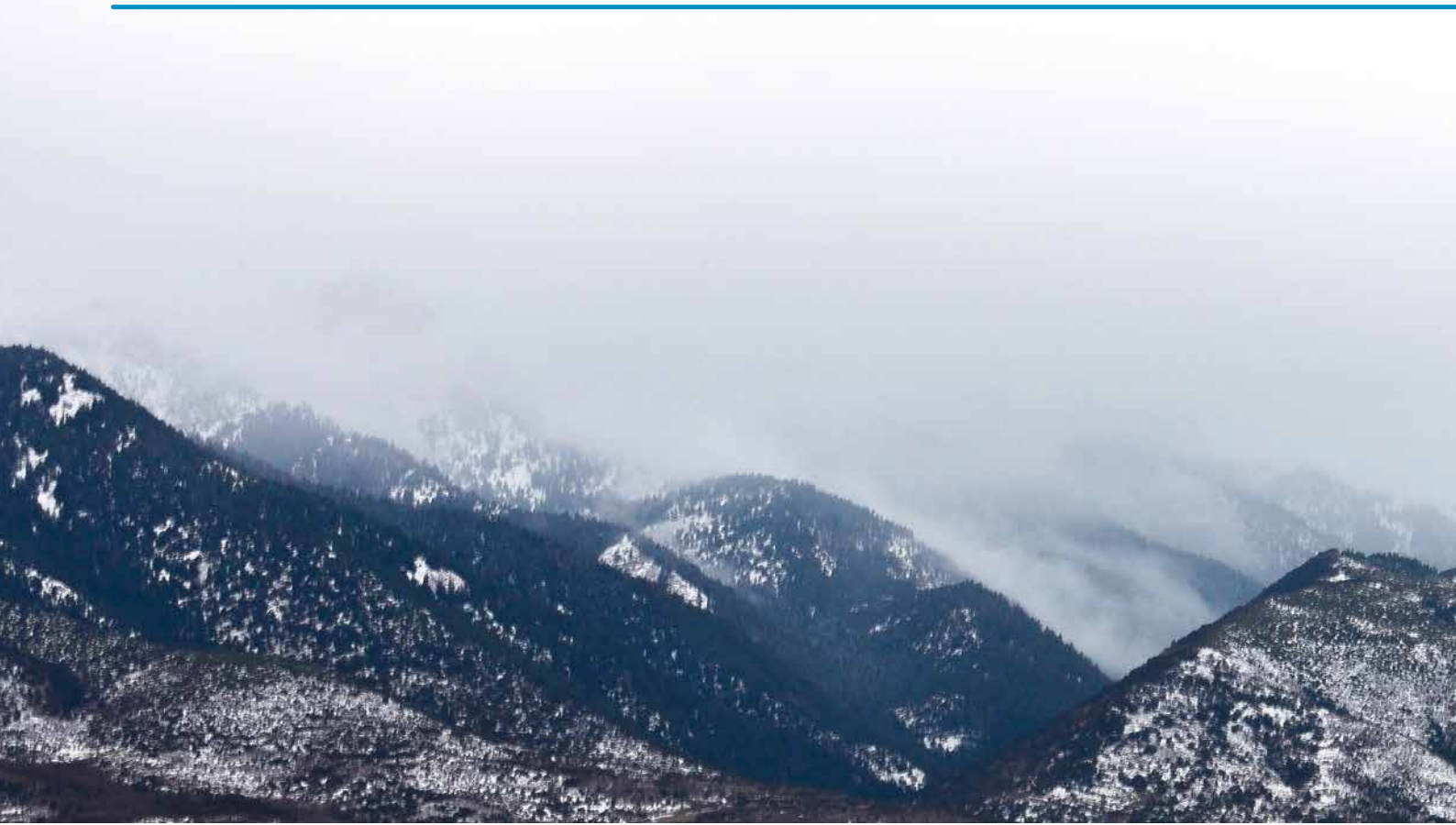
HARVEY
PEST CONTROL SERVICES
WWW.HARVEYENVIRO.COM

FACILITIES MANAGEMENT SOLUTIONS

PEST CONTROL



HYGIENE INNOVATIONS



HYGIENE INNOVATIONS MASTERS

Universal Solutions are a world-leading designer, manufacturer and supplier of unique, high performing hygiene focused innovations.

As experts in the field of commercial air care, flying insect control, sterilisation and chemical storage systems – we are key partners to many of the world's leading organisations within our sector.

EMPOWERING OUR PARTNERS

From simple branding programmes, through to full OEM (original equipment manufacturing) projects, we treat every partner as an individual - and ensure a bespoke solution to best meet the needs.

We consistently provide unrivalled solutions, with exacting standards towards service, cost-effectiveness, quality and delivery.

GREEN EFFICIENCY

Our acute awareness of end user demands is reflected in our collection of environmentally balanced technologies, which deliver peak performance. From the Toxin free HYScent, to our energy and carbon reducing range of professional Insect Light Traps – we facilitate the next generation in Hygiene concepts.

We welcome your interest in our collection of products, and look forward to guiding your business in the future of hygiene.

Feel free to contact us for more information, by calling **+44 (0) 121 585 3950** or emailing **sales@unisol.co.uk**



Waitrose John Lewis



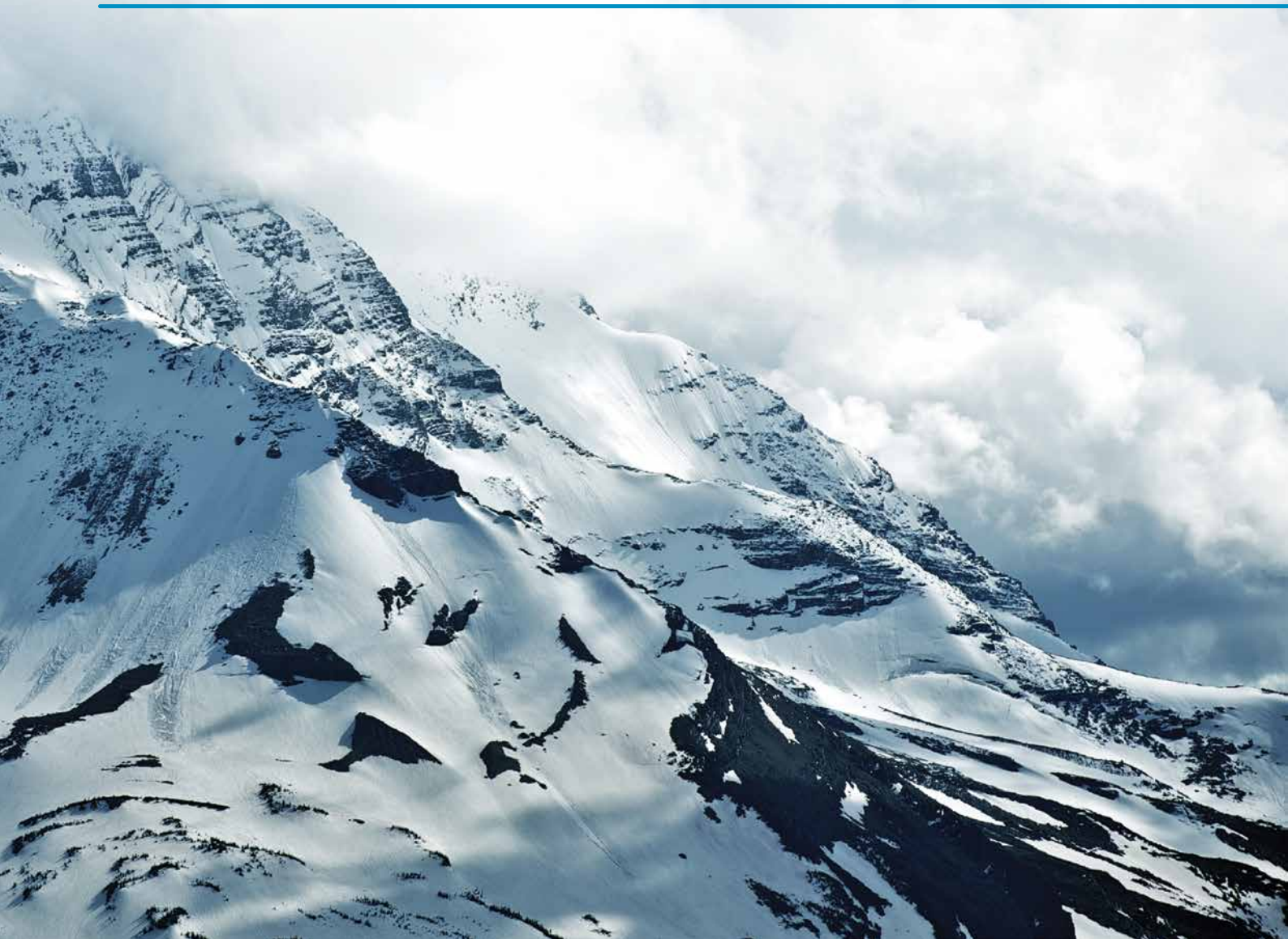
The co-operative



CONTENTS



4	Advanced Technology, Leading Innovation	
5	Commercial Food Safety	Genus Cobra / Genus Cobra Jet
6	Front of House Food Safety	Genus Eclipse Ultra / Genus Eclipse
7	Commercial Food Safety	Genus Liberator / Genus Fli
8	Back of House Food Safety	Genus Viper 30 / Genus Viper 60
9	Front of House Food Safety	Genus Spectra / Genus Atrapafly
10	Front of House Food Safety	Genus Illumé / Genus UV Meter
11	Positioning & Maintenance	
12	Consumables	Glue Boards
13	Consumables	UV Lamps & Tubes
14	Trapsensor Rodent Trap	
15	Huck Bird Control	
16	Terms & Conditions	



SUPER CATCH RATES

All of our Insect Light traps are designed for high catch rates and independent tests have shown that they significantly outperform the competition.

SUPERIOR PATENTED TECHNOLOGY

Our products featuring Translucent Technology™ allow all round dispersal of light, generating 2.4 times more UVA than competitor non translucent units resulting in significantly higher and faster catch rates at much lower power usage.

SUPERIOR SUSTAINABILITY

Most of our products have electronic ballast rather than iron core ballast used by many of our competitors. This means ILT range is significantly more cost effective to run, reducing running costs including lower carbon emissions.

SUPERIOR EFFICIENCY

All Brandenburg ILT's are designed to combine high performance with low running costs which results in fewer ILTs required for the same level of fly catch.

SUPERIOR EASE OF SERVICING

All Brandenburg ILTs are designed for simple and quick servicing, minimising downtime and disruption to ongoing activities

SUPERIOR DISCREET DESIGNS

All Brandenburg ILTs are designed to create a positive impression. Genus Eclipse is specifically designed to blend into the surroundings offering a discreet solution to fly management.

**Create better environments for your customers with
Genus from Universal Solutions**



Using patented Translucent Technology™, Genus® Cobra produces faster flying insect catch when compared against other non translucent fly traps of a similar power.

Translucent Technology coupled with internal reflector panels enhances UVA output, enabling Genus Cobra to catch more flies, faster. Easy servicing and low running cost add value throughout the supply chain an IP45 rated jet-proof option is available for wet, damp and wash down areas.

KEY FEATURES:

Pioneering ILT harnessing Patented Translucent Technology™ for faster fly catch

- Translucent Technology™ catches more flies, faster - 260% more flies after 30 minutes*
- Optional IP45 rated unit for use in wet & wash-down areas
- Quick release front cover for fast & easy servicing
- Low running costs and reduced CO2 emissions

Genus® | COBRA

Product:	Lamp:	Order Code:
Genus Cobra™ Translucent	3 × 15W lamp sleeved	CT315-S
Genus Cobra™ Grey	3 × 15W lamp sleeved	CG315-S

Lamp:		Order Code:
Electrosect 15W lamp	Standard single	LUV015-000
Electrosect 15W lamp	Standard case of 25	LUV015-000-25
Electrosect 15W lamp	Sleeved single	LUV015-003
Electrosect 15W lamp	Sleeved case of 25	LUV015-003-25

Glue board:		Order Code:
Genus universal glue board	Pack of 15	CBP1300-15

Genus® | COBRA JET

Product:	Lamp:	Order Code:
Genus Cobra™ Grey Jet Proof	3 × 15W lamps sleeved	CG315-JP-S

Lamp:		Order Code:
Electrosect 15W lamp	Sleeved single	LUV015-003
Electrosect 15W lamp	Sleeved case of 25	LUV015-003-25

Glue board:		Order Code:
Genus universal glue board	Pack of 15	CBP1300-15

Dimensions	34.3 × 52.8 × 12.9
Weight	3.83 kg
Power	45 Watts



FRONT OF HOUSE FOOD SAFETY



Genus® ECLIPSE ULTRA

Genus® Eclipse Ultra is a new and exciting innovation in fly management for public sensitive areas. The unit provides the fastest fly catch compared to most other front of house competitor units, with a customisable front insert for brand and promotional messaging.

KEY FEATURES:

Fast Fly catching unit for public sensitive areas with a customisable insert.



- Outperforms most other competitor front of house units as well some competitor back of house units
- 2 x 15 Watt Black Light Blue (BLB) lamps for maximum flying insect attraction. Option of Black Light (BL) bulbs.
- Customisable inserts to facilitate brand promotions and messages
- Design led styling, silent operation, discreet and out of sight fly control for sensitive locations.
- Low running costs and reduced CO2 emissions

Product:	Lamp:	Order Code:
Eclipse Ultra Translucent	2 x 15W BLB lamp standard	ECL215-ULT-BLB
Eclipse Ultra Translucent	2 x 15W BL lamp standard	ECL215-ULT
Eclipse Ultra Brand Lite		Special order

Lamp:		Order Code:
15W BLB lamps	Standard single	LUV015-100
15W BLB lamps	Sleeved single	LUV015-101
15W BL lamps	Standard single	LUV015-200
15W BL lamps	Sleeved Single	LUV015-201

Glue board:	Lamp:	Order Code:
Universal glue board	Pack of 15	CBP1300-15

Dimensions	37.5 x 26.47 x 8.48
Weight	1.59 kg
Power	30 Watts



Genus® ECLIPSE

Ultra modern design and cutting edge technology make genus eclipse the most stylish, discreet and effective solution to flying insect control in front of house locations.

KEY FEATURES:

Fast Fly catching unit for public sensitive areas with a customisable insert.

- Stylish and discreet front of house fly control.
- 2 x 15W lamps for maximum insect attraction
- Stylish design for front of house locations
- Glue Board technology for maximum discretion
- Easy to service
- Features Brandenburg universal glue board
- Designed and manufactured in the UK

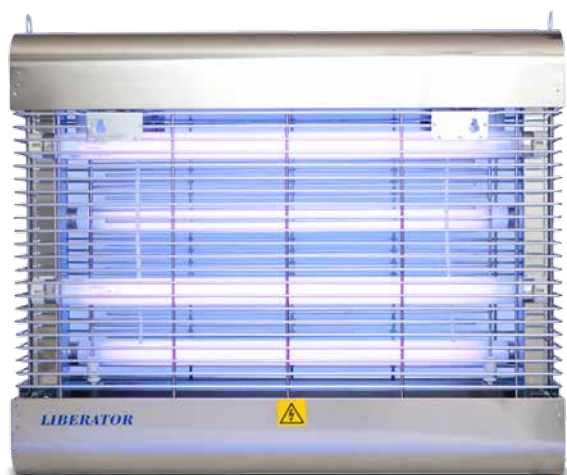
Product:	Lamp:	Order Code:
Eclipse-Aluminium	2 x 15W BL Lamps	E-2-2-44

Lamp:		Order Code:
15W BLB lamps	Standard single	LUV015-100
15W BLB lamps	Sleeved single	LUV015-101
15W BL lamps	Standard single	LUV015-200
15W BL lamps	Sleeved single	LUV015-201

Glue board:		Order Code:
Universal glue board	Pack of 15	CBP1300-15

Dimensions	41.0 x 30.3 x 9.6
Weight	1.93 kg
Power	30 Watts

COMMERCIAL FOOD SAFETY



Genus® | LIBERATOR

Designed for hardwearing reliability in the toughest environments without compromising performance. Easy servicing capability minimises downtime.

Genus® Liberator is fast and easy to service, with front and back external grills hinging to allow both-hands-free servicing. Available as a high voltage or glue board unit. IP45 rated jet proof unit available for wet an washdown areas.

KEY FEATURES:

Versatile and compact fly trap for commercial appliances applications.

- Quick and easy, tool free servicing
- Optional sleeved lamps for added safety in food production areas
- Free standing, wall mounted or ceiling suspended installation options

Product:	Lamp:	Order Code:
Liberator Stainless Catcher	4 x 15W Lamps Sleeved	LSC415-S
Liberator Stainless Killer	4 x 15W Lamps Sleeved	LSK415-S
Liberator Jet Proof Killer	4 x 15W Lamps Sleeved	LJK415-S
Liberator Jet Proof Catcher	4 x 15W Lamps Sleeved	LJC415-S

Lamp:		Order Code:
Electrosect 15W lamp	Standard single	LUV015-000
Electrosect 15W lamp	Standard case of 25	LUV015-000-25
Electrosect 15W lamp	Sleeved single	LUV015-003
Electrosect 15W lamp	Sleeved case of 25	LUV015-003-25

Glue board:		Order Code:
Universal glue board	Pack of 15	CBP1300-15

Dimensions	46.23 x 49 x 17
Weight	7.9 kg (Catcher) 8.48 kg (Killer)
Power	60 Watts



Genus® | FLI

Genus FLI is a value engineered unit providing reduced energy consumption and ease of servicing with fast fly catch. The unit has been designed to incorporate stylish looks, eco- friendly operation and silent, economical performance for the most sensitive area's.

Genus FLI offers fast fly catcher with efficient running costs for use in a number of application areas. The unit can be placed in a variety of locations due to its flexibility of being able to wall mount it either horizontally or vertically.

KEY FEATURES:

High performance in low running costs

- Aluminium Finish
- 2 x 15W lamps an integral reflectors for increased UVA
- Horizontal or vertical mounting
- Easy opening hinged cover for fast, both hands free servicing
- Large, fully grid-marked glue board for maximum catch area and HACCP compliance

Product:	Lamp:	Order Code:
Genus FLI 30	2 x 15W Lamps Sleeved	FL1215-S

Lamp:		Order Code:
Electrosect 15W lamp	Standard single	LUV015-000
Electrosect 15W lamp	Standard case of 25	LUV015-000-25
Electrosect 15W lamp	Sleeved single	LUV015-003
Electrosect 15W lamp	Sleeved case of 25	LUV015-003-25

Glue board:	Lamp:	Order Code:
Universal glue board	Pack of 15	CBP1300-15

Dimensions	29.7 x 53.3 x 8.6
Weight	2.6 kg
Power	30 Watts



Viper 30

Combining high performance with versatility, Viper 30 provides a choice mounting location, ensuring all application requirements are satisfied.

KEY FEATURES:

Versatile and compact fly trap for commercial appliances applications.

- Quick and easy, tool free servicing
- Optional sleeved lamps for added safety in food production areas
- Free standing, wall mounted or ceiling suspended installation options

Product:	Lamp:	Order Code:
Genus Viper 30 Catcher	2 x 15W Lamps Sleeved	VPC30-215-S
Genus Viper 30 Killer	2 x 15W Lamps Sleeved	VPK30-215-S

Lamp:		Order Code:
Electrosect 15W lamp	Standard single	LUV015-000
Electrosect 15W lamp	Sleeved single	LUV015-003

Glue board:		Order Code:
Universal glue board	Pack of 15	CBP1300-15
Universal glue board	20 packs of 15	CBP1300-15-20M

Dimensions	337 x 511 x 134
Weight	5.5 kg [Catcher] 6 kg [Killer]
Power	30 Watts



Viper 60

High performance unit with high voltage grid and glue board options, designed for areas of high activity for flying insects.

KEY FEATURES:

Versatile and compact fly trap for commercial appliances.

- Quick and easy, tool free servicing
- Optional sleeved lamps for added safety in food production areas
- Free standing, wall mounted or ceiling suspended installation options

Product:	Lamp:	Order Code:
Genus Viper 60 Catcher	4 x 15W Lamps Sleeved	VPC60-415-S
Genus Viper 60 Killer	4 x 15W Lamps Sleeved	VPK3-60-415-S

Lamp:		Order Code:
Electrosect 15W lamp	Standard single	LUV015-000
Electrosect 15W lamp	Sleeved single	LUV015-003

Glue board:		Order Code:
Universal glue board	Pack of 15	CBP1300-15
Universal glue board	20 packs of 15	CBP1300-15-20M

Dimensions	337 x 511 x 134
Weight	5.5 kg [Catcher] 6 kg [Killer]
Power	30 Watts

FRONT OF HOUSE FOOD SAFETY



Genus® SPECTRA

Genius spectra and genius spectra compact offer slim line design for areas space is at a premium, combined with high fly catch performance and easy servicing.

The Genius spectra products have been designed for high UVA output to achieve is the quickest flying set catch rate. Increasing customer awareness has lead has led to a demand for high levels of hygiene and food safety.

KEY FEATURES:

Combines superior performance with ultra-modern design.

- Unique UVA lamp configuration for faster catch
- Innovative screen design
- Hinged screen for ease of servicing
- Optional sleeved lamps for added safety
- Upto 10% energy saving reduced running costs *
- Designed and manufactured in the UK

Product:	Lamp:	Order Code:
Spectra	2 x 36W lamp Standard	SPE72
Spectra	2 x 36W lamp Sleeved	SPE72-S
Spectra Compact	1 x 36W lamp Standard	SPE36
Spectra Compact	1 x 36W lamp Sleeved	SPE36-S

Lamp:		Order Code:
36W lamp	Standard	LUV036-000
36W lamp	Sleeved	LUV036-003

Glue board:		Order Code:
Universal glue board	Pack of 15	CBP1300-15
Universal glue board	20 packs of 15	CBP1300-15-20M

Dimensions	318 x 518 x 69 162 x 518 x 69 (Compact)
Weight	3.01 kg 2.02 kg (Compact)
Power	30 Watts

ATRAPAFLY

Discreet fly control incorporating Translucent Technology™ which maximizes the window of attraction for flies, enabling fast capture on the discreetly positioned glue board.

Atrapafly is the perfect solution for domestic and public areas which require flying insect control. Available with translucent or grey covers, the unit can be wall mounted or free standing, providing plug in fly control where ever most need.



KEY FEATURES:

Plug in flying insect control incorporates Translucent Technology™ for maximum effect.

- Plug in the wall or table top options available
- Easy replacement of glue board and lamp
- Large, fully grid-marked glue board for maximum catch area and HACCP compliance
- Energy efficient 9W lamp

Product:	Lamp:	Order Code:
Atrapafly Plug-in Translucent	1 x 9W lamp standard	ATR 09-1T

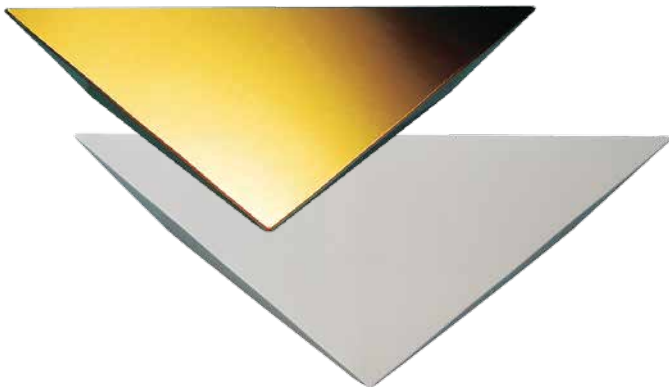
Lamp:		Order Code:
9W lamps Atrapafly	Standard single	LUV-009

Glue board:		Order Code:
Atrapafly glue board	Pack of 10	CBP1350-10

Dimensions	10.4 x 3.3 x 2.5
Weight	0.72 lbs
Power	9 Watts



FRONT OF HOUSE FOOD SAFETY



Genus® | ILLUMÉ

Illumé replicates the appearance of a modern lighting fixture whilst providing excellent insect attraction. Large capacity glue board maximises catch and minimises service time.

Designed to replicate classic sconce styling, Illumé features a range of cover finishes to disguise the larger capacity glue board. Subtle detailing ensures discreet fly control in any front of house application.

KEY FEATURES:

Front of house ILT replicating the appearance of a stylish light fitting.

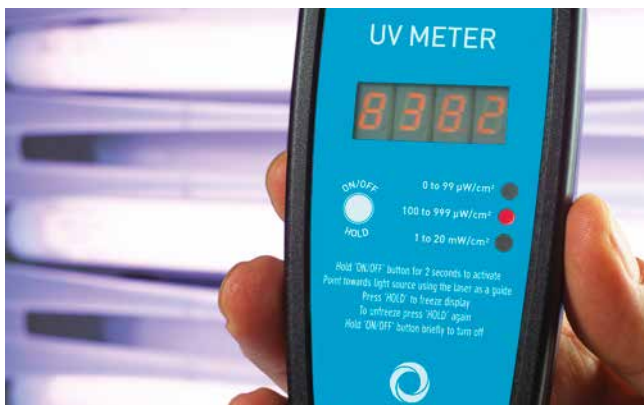
- Colour and finish options available to complement or contrast existing decor
- Fast & Easy servicing in-situ with no tools required
- Available with 2 x 15 W BL or BLB UVA lamps which provide fast flying insect attraction
- Silent operation and out of sight catch area for total discretion insensitive front of house areas.

Product:	Lamp:	Order Code:
Illume White	2 x 15W T5 lamp standard	UP-W-30
Illume Black	2 x 15W T5 lamp standard	UP-B-30
Illume Stainless	2 x 15W T5 lamp standard	UP-SS-30
Illume Brass Finish	2 x 15W T5 lamp standard	UP-BR-30

Lamp:		Order Code:
15W T5 lamp	Single	LUV015-200

Glue board:		Order Code:
Illume glue board	Pack of 10	CBP200-10
Illume glue board	25 packs of 10	CBP200-10-25M

Dimensions	14.98 x 44.9 x 13.97
Weight	1.77 kg
Power	30 Watts



Genus® | UV METER

The Genus UV Meter is designed to measure UVA output with laser guided precision allowing the scientific placement of ILT's and the subsequent monitoring of lamp UVA degradation in order to optimize lamp replacement regime and sales.

In order to maximise fly catch it is essential to scientifically survey the potential placement sites for optimal positions of low competing UVA. In order to maximise lamp replacement sales use the Genus UVA meter to monitor lamp degradation to ensure that the lamp replacement interval is optimized.

KEY FEATURES:

Add Value by optimizing placement and monitoring lamp degradation with laser precision.

- High quality built in laser to aid measurement targeting
- Designed with innovative technology to give an extremely high level of measurement accuracy +/- 2% at 25 degrees c
- Monitor Lamp UVA degradation to optimize lamp replacement and sales
- Survey tool to scientifically optimize the placement of ILT's

Product:	Order Code:
Genus UVM-44 hand held UVA light meter	UVM-44

Dimensions	13.97 x 6.19 x 2.49
Weight	0.15 kg

POSITIONING & MAINTENANCE

SITE SURVEY

In order for the ILTs to be most effective, careful consideration must be given to their placement.

Carry out an initial survey to gather information on the site:

1. Start outside the building
 - a. Note the most likely sources of insects – i.e. breeding sites such as dumpsters, drainage, farms etc.
2. Walk from outside to the inside of the building
 - a. Establish the likely entry points for flying insects
 - b. Determine the natural path the insects might take as they move through the building
 - c. Consider how windows, doors, lighting and air movement might guide insects along.
3. Grade the areas of the building according to level of risk – low, medium and high.
4. Define front and back of house areas that need flying insect control equipment.
5. Plan the specific locations for Insect Light Traps.

GENERAL PLACEMENT GUIDELINES

It is important to place ILTs in the best position to maximize effectiveness.

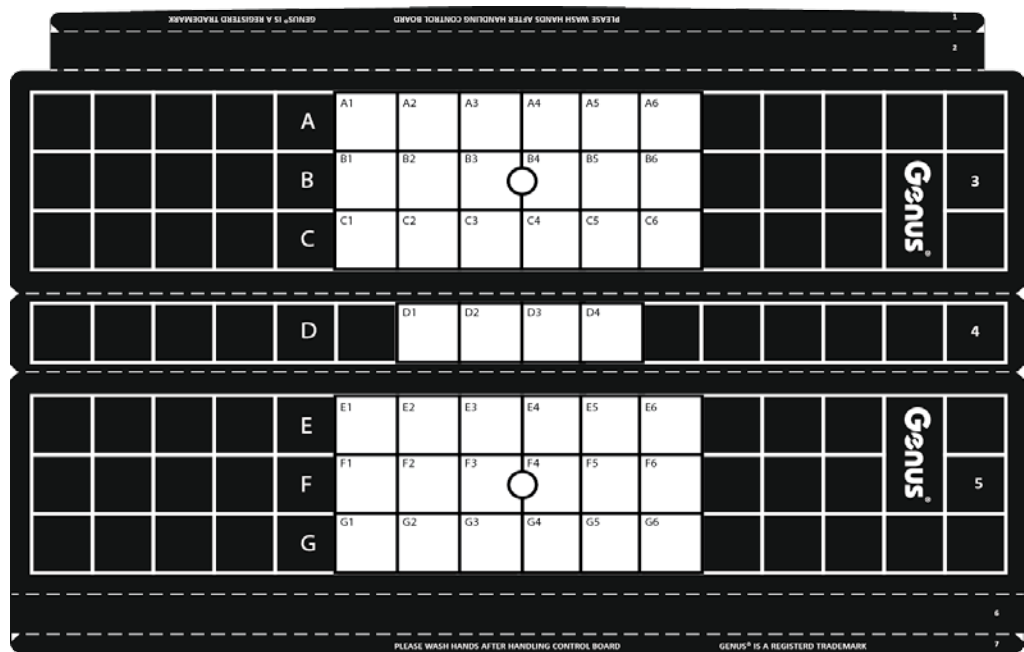
- It is recommended that ILTs are wall mounted 6.5ft (2m) from the ground, the typical height of a fly's flight path, and where they can be easily accessed to be serviced.
- ILTs should not be positioned where they may be damaged e.g. in passageways, in the way of maintenance staff or fork lift trucks.
- Position ILTs so that they intercept flies before they can enter critical areas.
- Position ILTs so that insects are drawn away from the area that is being protected.
- Do not place ILTs over food preparation, packaging or processing areas.

ILT MAINTENANCE

It is important to maintain the ILTs to prolong best performance.

- Replace consumables regularly:
 - Glue boards should be changed every four weeks.
 - Lamps should be changed every 12 months prior to peak insect season in Spring.
- Keep ILTs clean and free from debris by servicing and cleaning them on a regular basis.

CONSUMABLES



EASY COUNT GLUE BOARD

Quicker and easier insect count and species identification

UNIVERSAL GLUE BOARD

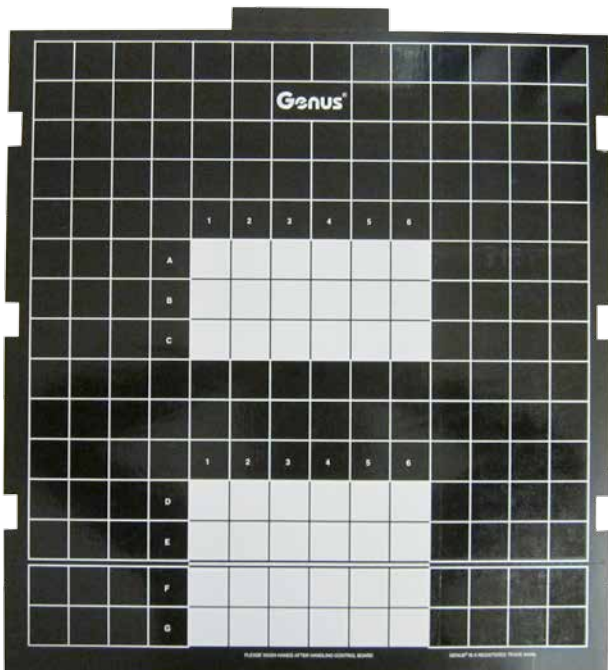
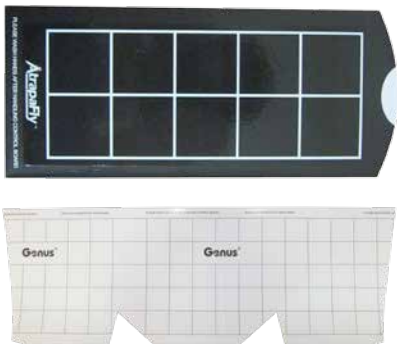
The Brandenburg Universal glue board can be used across a number of non-Brandenburg insect light traps. The glue board is perforated and numbered in sections for ease of usage.

FEATURES AND BENEFITS

- Uniquely marked white grid squares for easier identification of insect species and record keeping
- Saves time in the process of routine insect count and identification
- Fits all Brandenburg insect light traps including a wide range of other suppliers' insect light traps

Note: also available in white

Product:		Order Code:
Genus universal glue board	Pack of 15	CBP1300-15
Genus universal glue board	20 packs of 15	CBP1300-15-20M
Atrapafly glue board	Pack of 10	CBP1350-10
Illume glue board	Pack of 10	CBP200-10
Illume glue board	25 packs of 10	CBP200-10-25M
Optica glue board	Pack of 12	CBP1400-12
Optica glue board	10 packs of 12	CBP1400-12-10



CONSUMABLES

BRANDENBURG BULBS

Whether you use the Genus®, range of insect light traps, or another brand, we hold a stock of bulbs to meet all your demands. The Brandenburg range of bulbs ensure maximum compatibility with almost all insect light traps in the market today.

These sleeved bulbs have a specially formulated sleeving which results in only 3% UVA loss compared to some other suppliers where the loss is over 70%! The T8 range of bulbs typically have 55% less mercury content than T12 bulbs.

FEATURES AND BENEFITS

- Transmits 97% of the UVA
- Lamp can be cleaned and pressure washed
- Complies with IEC 61549 – Fragment retention (Lamp Standard)
- RoHs & WEEE compliant



Product:	Description:	Packaging:	Order Code:
15W T8 Lamps for Genus, Cobra, Genus, Genus FLI, Genus Liberator & Genus Viper			
Standard lamps	15W x 18"	Pack of 1	LUV015-000
Standard lamps	15W x 18"	25 per case	LUV015-000-25
Sleeved lamp	15W x 18"	Pack of 1	LUV015-003
Sleeved lamp	15W x 18"	25 per case	LUV015-003-25
15W T8 Lamps for Genus Eclipse Ultra, Genus Eclipse & Illume Alpha			
BLB lamps sleeved	15W x 12"	Pack of 1	LUV015-100
BLB lamps sleeved	15W x 12"	Pack of 1	LUV015-101
BL lamps standard	15W x 12"	Pack of 1	LUV015-200
BL lamps standard	15W x 12"	Pack of 1	LUV015-201
26W Lamps for Genus Illume			
Standard Lamp	26W	Pack of 1	LUV026
Standard Lamp	26W	Pack of 20	LUV026-20
9W Lamps for Atrapfly			
Standard Lamp	9W	Pack of 1	LUV009-AT
Standard Lamp	9W	Pack of 10	LUV009-AT-10
36W Lamps for Spectra and Spectra Compact			
Standard Lamp	36W	Pack of 1	LUV036-000
Standard Lamp	36W	Pack of 10	LUV036-003

TRAPSENSOR



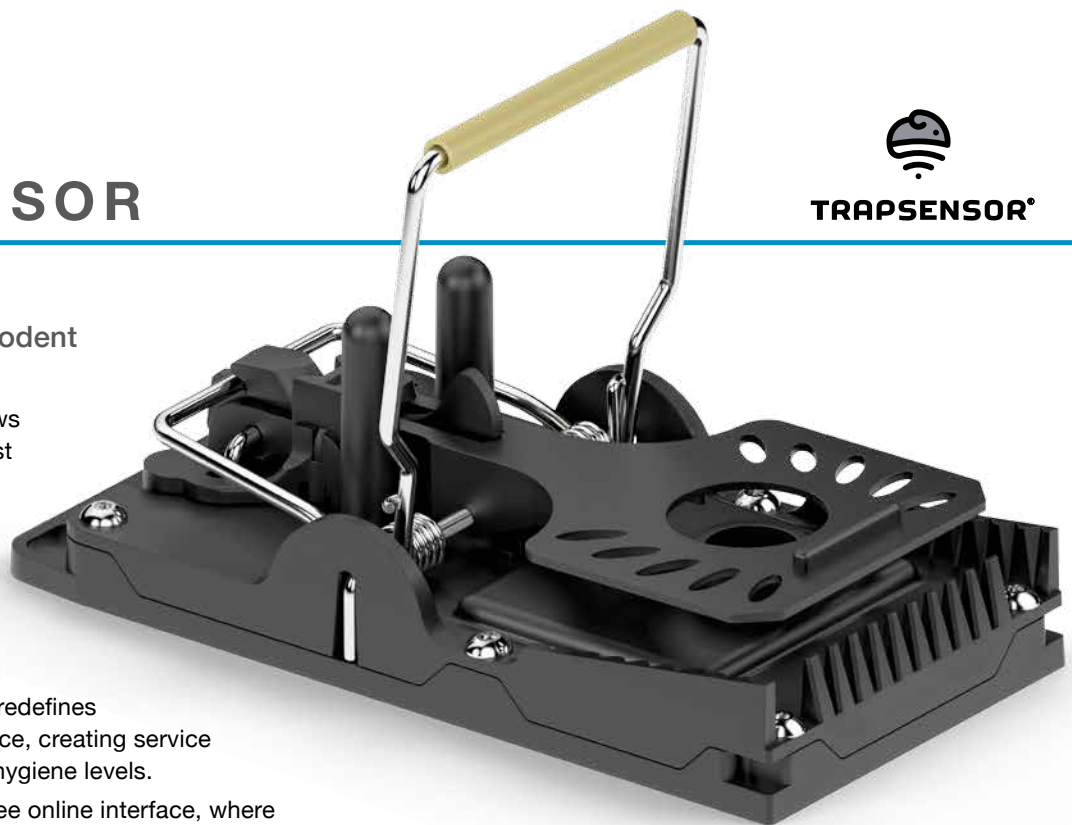
Remote Monitoring Rodent Snap Trap

TrapSensor offers tomorrows technology, today – a robust and reliable solution, which allows remote monitoring of rodent traps, alerting the PCO in real time, when the trap is activated. This advanced and cost effective system, redefines standard operational practice, creating service efficiencies and unrivalled hygiene levels.

TrapSensor works with a free online interface, where users can easily set up their monitor, check the current status of all traps, and enter all phone numbers and email addresses, they wish to be notified upon trap closure. TrapSensor even sends users a message if there is a problem, such as network failure. And of course, it gives them a heads up before the batteries die.

FEATURES

- Real Time alerts, when snap trap is activated
- Reliable Technology – Transmitted via Sim Data
- Durable, High Quality Product
- No Need for Wifi or Master Transmittor
- Cost Effective Solution



TECHNICAL DATA

- Low energy consumption (rechargeable battery last for 8 months)
- Outdoor use (Temperature range: -35 to +60 °C; IP67 waterproof)
- Network use worldwide (GSM Quad-band 850/900/1900/1900 MHz)

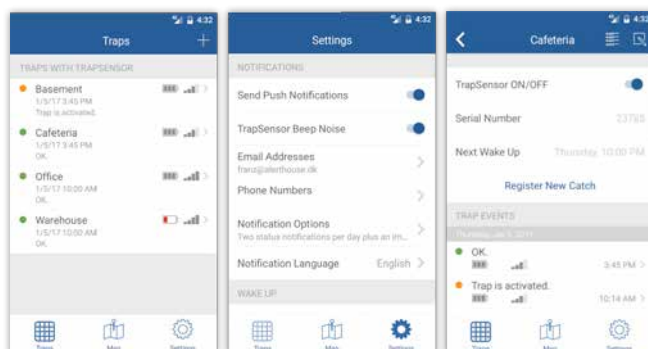
Plug & Play: Works without base station or repeater. Communicates directly with the TrapSensor webserver.

Reliable Technology: TrapSensor combines one of the most reliable trap models with the most reliable monitoring system available.

Instant or Scheduled Notifications: You can receive instant notification via app or email or just look up the status of each trap manually in your online user profile or the app.

ADDITIONAL FEATURES:

- Summarized status reports
- Catch registry
- Documented overview of all server communication
- Works in areas with weak network coverage
- Easy and intuitive set-up



USER INTERFACE FOR TRAPSENSOR

Users can access the online interface either via our website (desktop/mobile) or from the TrapSensor mobile application that is available for iOS and Android devices.

Product:	Order Code:
TrapSensor Rat SnapTrap	TRAPSEN-L-01

HUCK BIRD CONTROL

Universal Solutions is proud to partner with Huck Bird Control products – Part of Huck Nets Group.

Huck Bird Control is a world leading designer, manufacturer and supplier of environmental improvement products – developed specifically for the Professional Install market an Internaitonal Distribution.

OUR COMPREHENSIVE PRODUCT RANGE INCLUDES:

- Netting Products
- Net Fixing Componentents
- Professional Spike Systems
- Post & Wire
- Gel repellents



Huck Bird Control are established to provide businesses an professional controllers with a full understanding on the full range of options available within bird control – hands on demonstrations and assessments are available on request from our experienced team.

Huck bird control successfully continues to supply the worlds leading pest management and bird proofing companies, and remains the first choice in quality cost service and delivery

We continue to be the worlds leading authority in Brid Proofing solutions and innovations. With a wealth of products to offer, we are the complete and comprehensive partner to our prestigious client base.

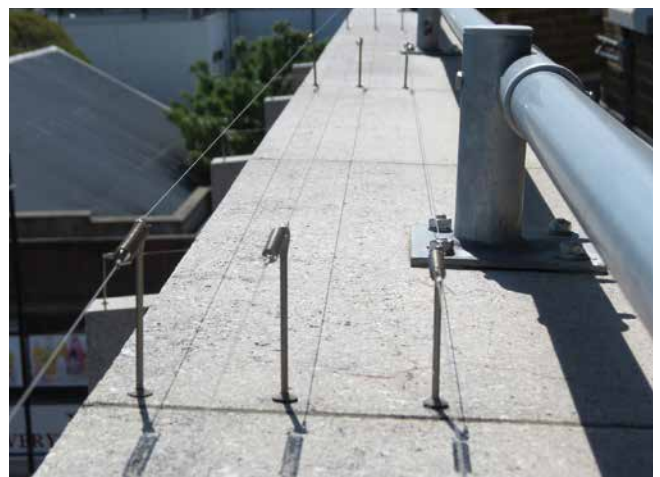
Our dedicated team are always on hand to assist you with information or detailed quotes.

Whatever the size of project we will help you select the right bird proofing solution. We will also undertake onsite surveys to ensure you order the right size netting and the correct bird proof protection for the site.

Huck Bird have their very own Bird School for training and support.

Please contact us for further information, a quote, or a full product brochure.

Tel: +44 121 585 3950
Email: sales@unisol.co.uk



TERMS & CONDITIONS

These terms and conditions apply to all orders and supersede all others. Receipt and placement of order from you constitutes your acceptance that our conditions are the only conditions that apply to the contract.

We always endeavour to provide you with the very best service and products. However, to comply with legislation we are required to supply you with this document.

Privacy: The information collected from you at the time you place an order will be stored in our database and is used purely to carry out your instructions and manage your account (unless you have indicated otherwise). There are no circumstances under which this information might be passed to a third party.

Products: We reserve the right to alter any details of products advertised without notice and while every effort is made to describe goods accurately in the advertisement, no warranty is given as to accuracy and no responsibility will be accepted for error or mis-description and any resulting loss.

Supply: We undertake to supply you with the goods described on our web pages or brochure by any normal time you might reasonably request.

If you have an urgent order it is always advisable to discuss your requirement on the telephone +44(0)121 585 3950. All orders are accepted subject to our standard terms and conditions.

Prices: All prices quoted are exclusive of VAT and carriage, and may be subject to alteration without notice.

Delivery: Goods are delivered to UK destinations via quality overnight couriers. If for any reason there is a delay caused by extenuating circumstances to the courier, we will do our very best to notify the client. Carriers are made subject to ongoing audits and checks. We cannot unfortunately guarantee the performance of these carrier services.

Carriage will be charged at £8.99 + VAT to mainland UK. Areas outside mainland UK will be charged at cost.

Claims: signed for as damaged or as unchecked to be entitled to a claim. If possible, photographic evidence of damage would be helpful and will assist in supporting your claim. If you request goods to be left at your premises without a signature, Universal Solutions or the carrier cannot be held responsible should the order be damaged or short in any way.

PLEASE NOTE:

Universal Solutions cannot be held responsible for any associated or third party costs arising from delivery issues (such as due to late, damaged or non-deliveries) or delivery of wrong items.

Warranties: Universal Solutions offer a one-year guarantee on all products and will happily replace defective stock as long as the item has been used as per manufacturer's instructions &/or for fair 'wear and tear'. Items returned under warranty will be inspected upon arrival and a decision to replace made by 'The Management'.

Payment: Account holders must be aware of the following:

- All goods remain the property of Universal Solutions Trading Limited until paid for in full.
- In the event of Universal Solutions needing to recover any outstanding monies using external agencies or solicitors, all costs and charges are bearable by the customer.

Payment Terms: Net cash within 30 days from invoice date for approved accounts. Invoices are posted as the goods are despatched.

Accounts settled by credit card will at present not be subjected to administrative fees, however goods returned requiring a refund on a credit card will be subject to a 5% charge.

Liability:

- Should defects in the goods cause death, injury or damage to personal property, our liability for any loss or damage suffered by you in respect of the goods shall be limited to the contract value of the goods.
- We can accept no responsibility for loss or damage arising from the supply of goods under this contract unless you have fully complied with
- Nothing in these terms and conditions shall affect the rights of the consumer.
- Where goods may be proven faulty, we reserve the right to rectify the problem via exchange or credit of goods

Force Majeure: We will not be held responsible for failure or delay in the carrying out of our obligations under the contract arising from any full and on time.

Complaints: respond quickly, positively and courteously to any complaints. Please contact us with any complaint you have and it will be directed to the head of the relevant department to facilitate corrective action. Please let us know as by putting right our mistakes it will help us improve our processes.

Law and Jurisdiction: Any contract for your purchase from Universal Solutions is governed by and has to be interpreted under the Law of England, and you agree that such contract will be subject to the jurisdiction of the English courts.



WWW.UNISOL.CO.UK

Office: +44 (0) 121 585 3950

Email: sales@unisol.co.uk

Mobile: +44 (0) 7968 985 269

Universal Solutions Trading Ltd

Comp No. 07870145 | VAT No. GB 151724035 | Unit 1 Mucklow Hill Trading Estate, Halesowen, West Midlands, England, B62 8DF

Harvey Environmental Services

enquiries@harvey-enviro.com | 01282 866 554