



unisol
universal solutions

FACILITIES MANAGEMENT SOLUTIONS

HYGIENE INNOVATIONS



HYGIENE INNOVATIONS



HYGIENE INNOVATIONS MASTERS

Universal Solutions are a world-leading designer, manufacturer and supplier of unique, high performing hygiene focused innovations.

As experts in the field of commercial air care, flying insect control, sterilisation and chemical storage systems – we are key partners to many of the world's leading organisations within our sector.

EMPOWERING OUR PARTNERS

From simple branding programmes, through to full OEM (original equipment manufacturing) projects, we treat every partner as an individual - and ensure a bespoke solution to best meet the needs.

We consistently provide unrivalled solutions, with exacting standards towards service, cost-effectiveness, quality and delivery.

GREEN EFFICIENCY

Our acute awareness of end user demands is reflected in our collection of environmentally balanced technologies, which deliver peak performance. From the Toxin free HYScent, to our energy and carbon reducing range of professional Insect Light Traps – we facilitate the next generation in Hygiene concepts.

We welcome your interest in our collection of products, and look forward to guiding your business in the future of hygiene.

Feel free to contact us for more information, by calling **+44 (0) 121 585 3950** or emailing **sales@unisol.co.uk**



Waitrose John Lewis



The co-operative



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THE WORLD'S LEADING NON-TOXIC COMMERCIAL AIR FRAGRANCE SYSTEM



HYscent controls odour and fragrance throughout areas both large and small, using Pure Essential Oils. Zero chemicals are expelled by the HYscent diffusers delivering a healthy solution to commercial fragrance.

The system is stylish, secure, versatile, safe and extremely simple to operate: it can be used in an endless array of settings.

KEY BENEFITS

- Zero Chemicals output – so extremely safe to be around
- Scents lasts 45-60 days – drastically out performing any alternative systems
- Mess free easy change – no spill
- Wall mountable, or desk standing
- Non flammable and VOC exempt
- Up to 11 pure essential oils within each fragrance
- Scent is proven to raise mood, enhance creativity and even raise concentration levels as well as many other benefits to well-being

WHERE HYSCENT IS USED

- **Care Homes** - Creating a fresh, relaxing, pleasant environment to live & work in as well as visit.
- **Hotels** – Reception Areas, corridors & guests rooms - Creating a feeling of cleanliness as well as comfort
- **Retail** – Near entrances, changing rooms and cash desks
- **Schools** – Creating an environment within which students feel comfortable, creative and focused.
- **Washrooms** – Odorax is an effective and natural solution to controlling bad odours
- **Hospitals** – 15 of the top 25 US hospitals now use HYscent, even in patients rooms



SOLO

THE PORTABLE & STYLISH FRAGRANCE DIFFUSER



SMALL IS BIG

Do you want a discreet, effective and stylish commercial air freshener? Solo is the best commercial scent diffuser available for use in small spaces.

A fragrance powerhouse capable of scenting up to 220 square feet, Solo incorporates technology that maximizes efficiency and air flow dynamics. The scents are long lasting between 45 and 60 days (on low setting mode) and the simple functionality ensures Solo is easy to use. Fragrance delivery is constant, entirely safe and lacking harmful chemicals.

SMART SCENT DELIVERY

The specially designed centrifugal fan is driven by a certified Mabuchi motor. Coupled with intelligent programming, consistent fragrance release is ensured throughout the life of the refill cartridge. Commercial air freshening perfectly delivered for a cleaner smelling air.

FRAGRANCE ON THE MOVE

You don't just have to mount the Solo on a wall. Because of the environmentally friendly dry refill, the Solo can be used anywhere and in any orientation. Use it on your desktop, shelving unit, window sill, side table or under a table! It can be moved freely from space to space. The solo stands alone as a tasteful, elegant solution for your small space, fragrance needs.



KEY FEATURES:

- Environmentally friendly
- Simple to operate
- Minimal programming required
- No aerosols, harmful solvents, or propellants
- Attacks and neutralize malodors with OdorAxe
- Aesthetically Sleek
- Unique cylindrical design offers an ergonomic look
- Silent Operation
- Theft Proof
- Locks onto wall mounting plate provided
- Centrifugal fan based technology
- On the 'high' setting – fragrance lasts 30 – 45 days
- On the 'low' setting – fragrance lasts 45 – 60 days

Product	Description	Order Code	Dimensions	Power
HYscent Solo	White	SCENT-WH-SO	W – 4.50", D – 3.19"	2 x C-Cell Batteries

DUAL

UNIQUE DESIGN SUPERIOR STRENGTH



SLEEK, MODERN, EFFECTIVE

The Dual's streamlined cylindrical design, achieves maximum aerodynamic efficiency. This coupled with the silent centrifugal fan assembly, keeps the fragrance constant and ever-present. The scents are long lasting between 45 and 60 days (on low setting mode) and the simple functionality, ensures extreme ease of use.

PERFECT FOR ANY ENVIRONMENT

Because of the environmentally friendly dry refill, the Dual can be used anywhere. You can either mount the Dual on any wall or show it off in a more personal setting by using the desktop stand i.e reception desk, shelving unit, window

ledge etc. When set to Dual fan operation, a space of up to 600 sq. ft. can be fragranced. The installation and placement of the Dual are paramount to achieving maximum coverage.

CREATIVITY UNLEASHED

You don't have to smell the same fragrance all day. Just insert two different fragrance cartridges and the Dual will automatically rotate the fragrances according to the chosen setting. When both fans are running simultaneously the two selected fragrances will combine beautifully to deliver one unique, natural scent.

KEY FEATURES:

- Simple to operate
- Minimal programming required
- Commercial grade odor control
- Attack and neutralize malodors with OdorAxe
- Unique cylindrical design offers an ergonomic look
- Silent Operation
- Dual-fan technology runs silently
- Theft Proof
- Commercial air freshener
- Locks onto wall mounting plate provided
- Centrifugal fan based technology
- On the 'high' setting – fragrance lasts 30 – 45 days
- On the 'low' setting – fragrance lasts 45 – 60 days



Product	Description	Order Code	Dimensions	Power
HYscent Dual	White	SCENT-WH	W – 9.45" D – 3.19"	2 x D-Cell Batteries

STEALTH

THE ULTIMATE COMMERCIAL FRAGRANCE DIFFUSER



FOR LARGE SPACES, STEALTH HAS IT COVERED

This commercial fragrance diffuser has six refill ports and seven fan speeds offering the most affordable and effective solution when large and challenging spaces require fragrance.

Mount the Stealth on the wall using the multidirectional wall mount (sold separately), or on the floor using the integrated flip stand which aids in directing the fragrance release towards the centre of the space.

SCENT DIFFUSION FOR BUSINESS

The Stealth, commercial fragrance diffuser, is your solution for large areas in: hotels, offices, hospitals, nursing homes, long-term care facilities, locker rooms and large stadium restrooms... In fact, it is your solution for any large space you can think of!

ENVIRONMENTALLY FRIENDLY

HYscent refills are made from a proprietary blended polymer infused with pure fragrance oils and pure essential oils. The absence of propellants and harmful solvents make HYscent refills the "eco" conscious solution for all your fragrance needs. An innovative odor control. Your customer will smell only pure fragrance oil and NOT propellants and harmful

solvents which diminish the character and efficacy of the fragrance. HYscent fragrances are a malodor counteractant, essential to our commercial grade air freshener systems.

KEY FEATURES:

- Long lasting scents, lasts around 30 days (depending on fan speed selected)
- Environmentally friendly
- Simple to operate
- Minimal programming required
- No aerosols, harmful solvents, or propellants
- Commercial odor control, attacks and neutralize malodor with OdorAxe
- Aesthetically Sleek
- Unique ergonomic design
- Available in white and black
- Fragrances up to 3,500 sq. ft.
- Theft proof – key lockable refill compartment
- Locks onto wall mounting plate provided
- VOC Compliant
- Compact and powerful
- Commercial fragrance diffuser

Product	Description	Order Code	Dimensions	Power
HYscent Stealth	White	HYSCENT- ST -WH	W 6.25" – H 9" – L 10"	Mains electricity fed

UNIQUE FRAGRANCE FAMILIES

THE PERFECT BLEND OF NATURAL SCENTS



HERITAGE

Your 'go-to' collection of familiar and comforting scents featuring a broad range of classic favourites, to suit any mood and refresh any space.

CITRUS HARVEST

Sparkling orange and ruby red grapefruit are deepened with notes of warm iris and blonde woods for a bright harvest blend.

Benefits: Cheerful, uplifting, reviving

White: HH10021



PACIFIC WAVES

Salted sea air, spiced cyclamen and eucalyptus are blending with moss and warm musk to evoke the feeling of an Oceanside retreat.

Benefits: Optimism, spontaneity, stimulating

White: HH10061

White Invent: HH10061



POMEGRANATE

Description: Succulent notes of pomegranate and pear based blend with pamplemousse, rose and exotic woods to capture the richness of the forbidden fruit.

Benefits: Regenerating, refreshing, anti-anxiety

White: HH10091

White Invent: HH10091



WARM VANILLA

Warm vanilla is captured through notes of vanilla absolute wrapped in a creamy caramel, melted butter and a whisper of hazelnut.

Benefits: Relaxing, calming, de-stress

White: HH10031

White Invent: HH10031



CRISP LINEN

The feeling of freshly laundered linen is captured through notes of crisp cucumber, silky Jasmin and a hint of cedarwood.

Benefits: Cooling, rejuvenating, peaceful

White: HH10081

White Invent: HH10081



SWEET MANGO

Escape to tropical paradise! A Fresh island breeze carries notes of mango, pineapple and peach over a heart of exotic florals and sugared musk.

Benefits: De-stress, uplifting, peaceful

White: HH10111

White Invent: HH10111



ASPIRATIONAL

A carefully curated collection of on-trend scents that inspire and indulge with sophistication, style and beauty.

THAI LEMONGRASS

Be transported across the globe through this fresh blend of lemongrass, citrus zest and blooming ginger lily.

Benefits: Reviving, stimulating, cleansing

White: HA20051

White Invent: HI60114



GREEN APPLE

Crisp and fresh notes of green apple and pear are layered with soft floral accents to indulge your senses.

Benefits: Headache relieving, calmness, clean

White: HA20121



SOFT POWDER

Exotic and aromatic notes of Italian lemon and sparkling mandarin blended with notes of crushed mint for an uplifting aroma.

Benefits: Purifying, concentration, anti-anxiety, lightness

White: HA20031



LAVENDER FIELDS

Fresh lavender is enhanced by rich notes of vanilla, white petals and patchouli to evoke the rolling hills of Provence.

Benefits: Calming, balancing, uplifting

White: HH10071

White Invent: HI60041



- No harmful chemicals
- No toxicity
- Naturally Occurring, meaning extracted from plants and flowers



OWN BRAND

Our customers are the heart of our company, we believe we should be flexible to each client to suit their needs. We have therefore developed our range of products with their brand in mind. Working closely with our key customers ensures their brand is at the forefront of display.

OWN BRANDED PRODUCTS AVAILABLE:

- Aerosol Fragrance Dispenser
- 270ml Aerosol Fragrances
- 100ml Aerosol Fragrances
- 500ml Aerosol Fragrances
- Ozone Generator
- Full range of Stainless-Steel Dispensers
- HYScent Dual
- HYScent Solo

WHY OWN BRAND?

- Raise awareness
- Brand Recognition
- Strengthen reputation
- Promote your company
- Be the first port of call



OWN
BRANDING
AVAILABLE

To find out more about how you can create a range of own branded products in partnership with Universal Solutions speak to one of the team on **0121 5853950**.

Please note: Minimum order quantity's and lead times do apply

AEROSOL FRAGRANCE SYSTEMS

AEROSOL FRAGRANCE DISPENSER

The Universal Solutions 270ml LED fragrance dispenser offers a speedy set up and simple install. With its modern and sleek design, this unit is an ever-popular aerosol dispenser. Durable and discreet light sensor technology allows the unit to perform in a range of settings, including 24hour or limited daylight conditions. Constructed in a solid PP Chemical-resistant plastic, this system offers commercial performance and minimal setup.

KEY FEATURES:

- Daylight / Night / 24hr operation
- 7.5/15/30-minute setting
- Fully lockable
- Low battery LED warning light
- Alarm on/off function for empty
- Includes a secure mounting kit
- Fragrance refill LED
- 12 month battery life (2 x Alkaline D-cell)
- Insecticide compatible
- High quality own branding is available upon request.



OWN
BRANDING
AVAILABLE

Product:
Day & Night LED Dispenser

Description:
270ml Pure White Finish

Order Code:
AIR-270-LED

AEROSOL FRAGRANCE REFILLS



Universal Solutions ever popular range of high quality, invigorative aerosol room fragrances offer unique professional grade scents ideal for high traffic environments. Developed in partnership with the UK's leading perfume houses each canister is filled with 8% perfume yet remains unrivalled for cost and efficiency.

OWN
BRANDING
AVAILABLE

KEY FEATURES

- 8% perfume level
- Developed with UK based leading perfume house
- Large selection of fragrances, including seasonal
- Ability to fragrance match
- OWN Branding can be applied
- Production flexibility
- Power Blast 500ml can available with active ingredient which works against airborne bacteria
- Suitable for Domestic, Commercial and Industrial use



Product:	Description:	MOQ:	Order Code:
Standard - Cranberry	100ml aerosol refill	1 box of 12	AIR-100-CRAN
Premium - Fresh Linen	100ml aerosol refill	1 box of 12	AIR-100-FL
Premium - Lemon Sherbert	100ml aerosol refill	1 box of 12	AIR-100-LS
Premium - Mandarin	100ml aerosol refill	1 box of 12	AIR-100-MAN
Standard - Apple Fresh	270ml aerosol refill	1 box of 12	AIR-270-AF
Standard - Wild Cherry	270ml aerosol refill	1 box of 12	AIR-270-WC
Standard - Cranberry	270ml aerosol refill	1 box of 12	AIR-270-CRAN
Standard - Vanilla	270ml aerosol refill	1 box of 12	AIR-270-V
Premium - Fresh Linen	270ml aerosol refill	1 box of 12	AIR-270-FL
Premium - Mandarin	270ml aerosol refill	1 box of 12	AIR-270-MAN
Premium - Baby Powder	270ml aerosol refill	1 box of 12	AIR-270-BP
Premium - Lemon Sherbet	270ml aerosol refill	1 box of 12	AIR-270-LS
Premium - Apple & Cinnamon	270ml aerosol refill	1 box of 12	AIR-270-AC (Seasonal)
Premium - Wild Berry	270ml aerosol refill	1 box of 12	AIR-270-WB (Seasonal)
Power Blaster - Cranberry	500ml aerosol refill	50 boxes of 12	AIR-500-CRAN
Power Blaster - Apple Fresh	500ml aerosol refill	50 boxes of 12	AIR-500-AF
Power Blaster - Wild Cherry	500ml aerosol refill	50 boxes of 12	AIR-500-WC
Power Blaster - Cranberry	500ml aerosol refill	50 boxes of 12	AIR-500-CRAN
Power Blaster - Vanilla	500ml aerosol refill	50 boxes of 12	AIR-500-V
Power Blaster - Fresh Linen	500ml aerosol refill	50 boxes of 12	AIR-500-FL
Power Blaster - Mandarin	500ml aerosol refill	50 boxes of 12	AIR-500-MAN
Power Blaster - Baby Powder	500ml aerosol refill	50 boxes of 12	AIR-500-BP
Power Blaster - Lemon Sherbet	500ml aerosol refill	50 boxes of 12	AIR-500-LS
Power Blaster - Apple & Cinnamon	500ml aerosol refill	50 boxes of 12	AIR-500-AC
Power Blaster - Wild Berry	500ml aerosol refill	50 boxes of 12	AIR-500-WB

OZONE GENERATOR

THE PROBLEM

Odour nuisance can be found in many areas, for example:

- Washrooms, nursing homes, hotel rooms, vehicles.
- Hydroponics, waste treatment/recycling, sewage treatment and composting facilities.
- Industrial manufacturing and food processing facilities.

An odour is detected when an odour molecule attaches to a specific receptor in the nose. Humans have evolved to find certain chemical odours unpleasant and these are usually associated with off-flavours in food, septic water, waste and “unnatural” industrial odours.

An offensive odour is usually a complex combination of many odour compounds.

HIGH TRAFFIC & INDUSTRIAL AIR CARE

Ozone Generator is an automatic active producer, and odour neutraliser which is designed to eliminate unpleasant odours by the use of ceramic plate technology. This compact and discreet system kills up to 99.5% of airborne viruses, destroys bacteria and breaks down mal odours.

Ozone Generator can be used in a variety of different locations varying from wash-room, nursing homes, schools, universities, hotels or anywhere that has a bad scents. This product has been approved by TUV.

Air-Ozone-FP

KEY FEATURES:

- Kills up-to 99.9% of all airborne bacteria neutralising bad odours and smells
- Programming settings can be programmed for room sizes upto 5,297 cubic feet
- Easy and quick installation
- Easy to clean
- Destroys harmful micro-organisms
- Programmable timer and safety “ cut off” switch for complete user safety
- Adjustable ozone production to match room sizes upto 1503
- L.E.D light shows when ozone is produced



Product:

Ozone Generator with Timer
Ozone Generator
Replacement Ceramic Plate

Ozone production:

Operation:

Voltage:

Fuserage:

Power rating:

Weight:

Product Code:

Ozone-1-T
Ozone-1-NP
Ozone-CP

2mg/hr (MIN) 15mg/hr (LOW) 40mg/hr (MED)

Mains operated fixed pr portable application

85v-264V 50/60 Hz

5A

12 watts

1Kg (approx.) / 2lb, 3oz

PREMIUM STAINLESS WASHROOM DISPENSERS



This luxury range of stainless-steel washroom dispensers offers a premium aesthetic, with unrivalled durability and performance. With a technologically advanced polyester coating – the system features finger print resistive technology, whilst protecting sharp edges to washroom users. The dispenser is brushed steel and is manufactured in the UK.

KEY FEATURES:

- Anti-Finger Print resistive technology
- Metal Key lock system
- Level indicator for ease of monitoring
- Smooth edge technology
- Supplied with fixing kit
- Quality brushed stainless-steel finish
- 0.8mm 304 Grade Stainless Steel
- Protective Polyester Coating



Product	Description	Order Code	Dimensions	Weight
10" Mini Jumbo	Stainless	SS-MJ-01	250H x 250W x 120D	1.7KG
12" Jumbo Dispenser	Stainless	SS-J-01	320H x 320W x 125D	2KG
210mm Roll Centrefeed Dispenser	Stainless	SS-CF-01	320H x 218W x 220D	3.4KG

Other products are available which can be made to order, please contact us for further information: **+44 121 585 3950** or sales@unisol.co.uk

ECO STAINLESS WASHROOM DISPENSERS



A durable, best in class, stainless steel washroom dispensing system range – ideal for demanding and harsh environments – engineered to offer an environmentally sustainable solution, at a cost-effective price.

KEY FEATURES

- Durable and long-lasting use
- Metal Key lock system
- Level indicator for ease of monitoring
- 0.7mm 304 Grade Stainless Steel
- Supplied with protective vinyl coating (to be removed during install)
- Supplied with fixing kit



Product	Description	Order Code	Dimensions	Weight
10" Mini Jumbo	Stainless	SS-MJ-02	383 x 106 x 279	0.86KG
Z Fold Paper Dispenser (400 Sheets)	Stainless	SS-ZF-400-01	125 x 275 x 340	1.83KG
1000ml Vertical Soap Dispenser	Stainless	SS-SD-V-01	130 x 130 x 210	0.4KG
1000ml Horizontal Soap Dispenser	Stainless	SS-SD-H-01	210 x 130 x 130	0.4KG

Other products are available which can be made to order, please contact us for further information: **+44 121 585 3950** or sales@unisol.co.uk

HYGIENE BOTTLE STORAGE



Unisol's Chrome bottle rack range was developed to offer a stylish, yet practical solution for the access and storage of chemical hygiene products. Manufactured from a durable and robust mild steel, with an electroplated chrome finish, to ensuring both strength and style.

This innovative storage system, allows convenient placement of product, as well as promotion of chemical use. Currently, available for 2 litre or 5 litre bottles. Customised options are also available via our team of in house product engineers.

KEY FEATURES

- Convenient Storage System
- Minimal surface area, to best display bottle label
- Promotes the use of hygiene chemicals
- Promotes chemical brand at client locations
- Simple to install
- Supplied with fixing kit
- Stylish Chrome Finish



Product	Order Code	Dimensions	Weight
2 Litre Bottle Holder	CH-2L-01	146 x 165 x 115	0.3KG
5 Litre Bottle Holder	CH-5L-01	200 x 170 x 147	0.4KG

MULTI PURPOSE BOTTLE RACK

The Unisol Multi Purpose Bottle Rack, offers a sleek and effective storage solution for hand held sprays and small chemical bottles in end user locations.

The system allows for convenient placement of cleaning products, in a hygienic fashion – avoiding the need for dust gathering storage cupboards.

The product is frequently used with the cleaning and hospitality sectors – ideal for fixing to wet wash areas, bars and commercial kitchen locations.

Store varied sized products in one place offering ease of access and reducing trip hazards.

KEY FEATURES

- Convenient Storage System
- Minimal surface area, to best display bottle label
- Promotes the use of hygiene chemicals
- Promotes chemical brand at client locations
- Simple to install
- Supplied with fixing kit
- Stylish Chrome Finish



Product	Order Code	Dimensions	Weight
Hygiene Bottle Rack	CH-HBR-01	360mm x 100 x 105	0.65KG

Each of our storage systems is supplied with a full fixing kit - including a Universal mounting bar, which allows maximum flexibility for fixing points.

Bespoke frames are available - please speak to one of our team on **0121 585 3950**

TERMS & CONDITIONS

These terms and conditions apply to all orders and supersede all others. Receipt and placement of order from you constitutes your acceptance that our conditions are the only conditions that apply to the contract.

We always endeavour to provide you with the very best service and products. However, to comply with legislation we are required to supply you with this document.

Privacy: The information collected from you at the time you place an order will be stored in our database and is used purely to carry out your instructions and manage your account (unless you have indicated otherwise). There are no circumstances under which this information might be passed to a third party.

Products: We reserve the right to alter any details of products advertised without notice and while every effort is made to describe goods accurately in the advertisement, no warranty is given as to accuracy and no responsibility will be accepted for error or mis-description and any resulting loss.

Supply: We undertake to supply you with the goods described on our web pages or brochure by any normal time you might reasonably request.

If you have an urgent order it is always advisable to discuss your requirement on the telephone +44(0)121 585 3950. All orders are accepted subject to our standard terms and conditions.

Prices: All prices quoted are exclusive of VAT and carriage, and may be subject to alteration without notice.

Delivery: Goods are delivered to UK destinations via quality overnight couriers. If for any reason there is a delay caused by extenuating circumstances to the courier, we will do our very best to notify the client. Carriers are made subject to ongoing audits and checks. We cannot unfortunately guarantee the performance of these carrier services.

Carriage will be charged at £8.99 + VAT to mainland UK. Areas outside mainland UK will be charged at cost.

Claims: signed for as damaged or as unchecked to be entitled to a claim. If possible, photographic evidence of damage would be helpful and will assist in supporting your claim. If you request goods to be left at your premises without a signature, Universal Solutions or the carrier cannot be held responsible should the order be damaged or short in any way.

PLEASE NOTE:

Universal Solutions cannot be held responsible for any associated or third party costs arising from delivery issues (such as due to late, damaged or non-deliveries) or delivery of wrong items.

Warranties: Universal Solutions offer a one-year guarantee on all products and will happily replace defective stock as long as the item has been used as per manufacturer's instructions &/or for fair 'wear and tear'. Items returned under warranty will be inspected upon arrival and a decision to replace made by 'The Management'.

Payment: Account holders must be aware of the following:

- All goods remain the property of Universal Solutions Trading Limited until paid for in full.
- In the event of Universal Solutions needing to recover any outstanding monies using external agencies or solicitors, all costs and charges are bearable by the customer.

Payment Terms: Net cash within 30 days from invoice date for approved accounts. Invoices are posted as the goods are despatched.

Accounts settled by credit card will at present not be subjected to administrative fees, however goods returned requiring a refund on a credit card will be subject to a 5% charge.

Liability:

- Should defects in the goods cause death, injury or damage to personal property, our liability for any loss or damage suffered by you in respect of the goods shall be limited to the contract value of the goods.
- We can accept no responsibility for loss or damage arising from the supply of goods under this contract unless you have fully complied with
- Nothing in these terms and conditions shall affect the rights of the consumer.
- Where goods may be proven faulty, we reserve the right to rectify the problem via exchange or credit of goods

Force Majeure: We will not be held responsible for failure or delay in the carrying out of our obligations under the contract arising from any full and on time.

Complaints: respond quickly, positively and courteously to any complaints. Please contact us with any complaint you have and it will be directed to the head of the relevant department to facilitate corrective action. Please let us know as by putting right our mistakes it will help us improve our processes.

Law and Jurisdiction: Any contract for your purchase from Universal Solutions is governed by and has to be interpreted under the Law of England, and you agree that such contract will be subject to the jurisdiction of the English courts.

